

PGI Spandrel Glass Limited Liability Warranty

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Precision Glass Industries (PGI) warrants its spandrel glass products with ceramic-frit coating for a period of ten (10) years from the date of invoicing of project; against defective materials or workmanship resulting in peeling and/or cracking of the ceramic-frit under normal conditions. This limited liability warranty is non-transferable and valid for customers who purchase products directly from Precision Glass Industries. All Precision Glass Industries products are intended for installation by trained personnel with the required skills and to handle, install or use glass related products in accordance with the instructions set forth by the National Glass Association (NGA) and Glass Association of North America (GANA) <http://www.glasswebsite.com/>

In the event that a spandrel product with a ceramic-frit coating is found to be defective PGI will replace the spandrel panel without charge. This Limited Liability Warranty is limited to the replacement of defective spandrel glass to the extent of the original purchase price less any taxes/surcharges levied and will be limited to the remainder of the period of the original warranty start date. Customer will not hold Precision Glass Industries, or any of its authorized representatives responsible for commercial loss, or any direct or indirect consequential damages, including but not limited to the associated costs of removal or installation including labor costs of the product, defective or otherwise.

This warranty will be void under following conditions if:

- Physical damage to the glass surface, including but not limited to scratches, chips, etc.
- Improperly handled during loading, unloading.
- Building construction in faulty and does not meet local/state city codes.
- Improperly maintained as prescribed by PGI, National Glass Association (NGA) and Glass Association of North America (GANA)
- Further application of any additional film applied either to the interior or exterior of the laminated units.
- Application of film and resultant heat buildup in the glass that causes uneven heating and stresses.
- Laminated glass is damaged due to contact with incompatible glazing sealants, cleaners or other solvents.
- Glazing System is installed in a manner that lacks a weep systems to prevent water setting.

Precision Glass Industries makes no claim to the buyer or any third party on the design of the spandrel glass and all responsibility for ensuring that the product is appropriate for its intended application is assumed by the buyer.

Please direct all warranty related questions to claims@precisionglassindustries.com

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